# BOGUE OIL, INC. 757-855-6251 www.bogueoil.com

# OIL HEAT BURNER SERVICE AGREEMENT AVAILABLE FOR AUTOMATIC CUSTOMERS

#### Annual Preventive Maintenance:

# 1. Inspection, Cleaning, Adjustment & Lubrication:

- Head assembly
- Burner fan & Motor
- Ignition System
- Burner Controls
- Oil Strainer
- Oil Filter
- Oil Pump
- Combustion Chamber
- Circulator Motor & Bearings
- Flue Pipe
- Chimney Base when accessible
- 2. Testing oil burner for maximum efficiency.
- 3. Checking all safeties and operating controls

### Annual Preventive Maintenance:

1. Inspection which is designed to extend the life of the system and to reduce the likelihood of expensive problems developing

A/C SERVICE AGREEMENT

- 2. Inspection to confirm your A/C is operating at peak performance and at its maximum efficiency.
- 3. Checking all safeties and operation controls

Preventive maintenance is usually done between the hours of 8 a.m. and 5 p.m. Monday to Friday – May thru August.

ADDING OR REMOVING REFRIGERANT IS

NOT COVERED BY THIS PLAN

Preventive maintenance is usually done between September thru March once a year.

## THIS PLAN WILL REPAIR OR REPLACE ANY OF THE FOLLOWING PARTS.

#### OIL BURNER **CONTROL PARTS** PARTS COVERED **UP TO \$150 ALLOWANCE BLAST TUBE** DRAFT REGULATOR CONDENSING UNIT COMBUSTION HEAD FLUE PIPE INTERNAL WIRING ELECTRODES PLAIN HEAT CONTACTOR **BLOWER MOTOR** FAN COUPLING EXTERNAL CRANKCASE HEATER OIL PUMP **FUSES** CIRCUIT BOARDS OIL FILTER ELEMENT HARD START HIGH PRESSURE CONTROL **PORCELAIN** CONDENSER FAN HOLDING RELAY SHAFT COUPLING **MOTOR** LOW PRESSURE CONTROL **CONDENSER FAN** STRAINER LOW VOLTAGE TRANSFORMER **BLADES** TRANSFORMERS & LEADS MOTOR PROTECTOR MOTOR STARTERS **CONDENSATE UP TO \$150 ALLOWANCE** OUTDOOR DISCONNECT **PUMP & LINE** PRESSURE LIMIT & SAFETY BLOWER, OIL BURNER, HEAT EXCHANGER, HOT WATER COIL, ZONE VALVE (1), COMBUSTION CONTROLS **COMPRESSOR** CONTROL, AQUASTAT, TIGER LOOP, BURNER MOTOR, **RELAYS** STACK RELAY, CAD CELL RELAY, CIRCULATOR **RUNNING CAPACITORS** MOTOR, EXPANSION TANK TIME DELAY NAME:\_\_\_\_\_\_ DAYTIME #:\_\_\_\_\_ ADDRESS:\_\_\_\_\_\_ EVENING #:\_\_\_\_\_ SIGNATURE: DATE: Customer agrees to terms and conditions listed on the back of this agreement – Updated 04/2022 Form #11

### TERMS OF CONTRACT

- 1. Customer must be on automatic delivery for duration of contract and purchase their fuel only from Bogue Oil.
- 2. This contract becomes effective only if the serviceman determines upon the initial inspection that the oil furnace is in acceptable condition. If furnace is found not to be in acceptable condition, customer may choose to have it brought up to acceptable condition by paying for service at our regular service rates for parts and labor.
- 3. If automatic delivery is cancelled by customer or by Bogue because of non-payment of deliveries this contract will be void and non-refundable or pro-rated.
- 4. Any other parts not specifically mentioned will not be covered.
- 5. Bogue Oil reserves the right to terminate this agreement if the purchaser permits any person other than an employee or authorized agent of Bogue Oil to render service or adjustments to the equipment.
- 6. Calls taken under the following conditions will be charged for at current price for labor and parts.
  - Calls caused as a result of service procured from another source.
  - Calls caused where the owner or renter has attempted their own repairs.
  - Calls caused by other than operational normal wear and tear.
  - Stored materials obstructing equipment area, Customer not home and did not provide access to furnace for pre-arranged service call.
  - · Damage from restricted or clogged chimney, poor draft conditions.
- 7. This agreement does not cover any handling of asbestos
- 8. Any permits or fees that are required are the financial responsibility of the and are not covered by the contract.
- 9. Bogue Oil is not liable for failure to provide service or materials when such failure is due to strike, fire, flood, freezing, accident, unforeseen weather events i.e. frozen oil & water lines, power outages, power surges or problems caused by home generators, fuel tank failure, water or sediment in the line, inability to obtain materials, war, action of any governmental body, or any other cause beyond the Company's control.
- 10. This contract is transferable from one customer to another, I.E. (Seller-Buyer), providing customer remains on automatic service.
- 11. Not responsible for any damages to home or unit when home/unit is unoccupied some restrictions apply.